

Need help fast and it isn't life threatening? Get the right NHS care in two simple steps

Right Care, Right Place

Step 1: Try Self Care First

- If your problem is minor and you haven't been able to treat it yourself at home, try:
- The NHS App or nhs.uk
- **WNHS 111 online**
- **Your local pharmacy**
- These services are quick, easy and often all you need.

Step 2: Need more help?

- If it's more serious or Step 1 didn't work:
- **©** Contact your GP practice
- Ø Or call NHS 111 (when your GP practice is closed)

They'll help book the right appointment for you.



If it's a life or limb-threatening emergency, go straight to the closest emergency department or call 999.

In a mental health crisis, call NHS 111 and the select the mental health option. This service is open 24 hours a day,

seven days a week.

Scan the QR code for more information on local services